Once again, despite the odds against us, our volunteers triumphed over the many obstacles we faced and came through for all the thousands of taxpayers we served this year. Not only did you manage to get trained in a whole new way (virtually), but also interact and serve taxpayers (both virtually and in-person) under difficult conditions. Such resiliency and dedication speaks wonders to the caliber of the person who makes the choice to be a VITA volunteer and endure the madness that has become the norm of the filing season. While the total numbers of taxpayers served each year is hard evidence of this fact, this Volunteer Impact Report reveals the individual impact each of you can have in the communities you serve. Together, we’re truly were triumphant!

Thank you to all our volunteers who attended our end-of-season Volunteer Appreciation Party, it was so great to see your faces and celebrate with you. What you accomplished is truly incredible, and I hope we were able to show you our appreciation and gratitude. If you haven’t completed our Award Selection Survey, please do so now so we can send you our token of appreciation. As a recap, check out these stats:

<table>
<thead>
<tr>
<th>Pennsylvania**</th>
<th>New Jersey**</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Returns filed: 13,141</td>
<td>- Returns filed: 2,730</td>
</tr>
<tr>
<td>- Refunds: $23.3 million</td>
<td>- Refunds: $3 million</td>
</tr>
<tr>
<td>- EITC: $6.9 million</td>
<td>- EITC: $585,090</td>
</tr>
</tbody>
</table>

**Final numbers YTBD

<table>
<thead>
<tr>
<th>Virtual Tax Prep**</th>
<th>**Final numbers YTBD</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Returns filed: 2,240</td>
<td>- Returns Filed: 18,111</td>
</tr>
<tr>
<td>- Refunds: $4.4 million</td>
<td>- Refunds: $30.7 million</td>
</tr>
<tr>
<td>- EITC: $1.4 million</td>
<td>- EITC: $8.9 million</td>
</tr>
</tbody>
</table>

**Final numbers YTBD

2020 Volunteers Engaged 560

Hours Served 20,117

Avg Refund Amount per Vol $84,681

Avg EITC Refund Amount per Vol $24,645

# of Vols who Served in PA 60

# of Vols who Served in NJ 27

# of Vols who Served Virtually 197

# of Advanced Certified (or higher) 217

# of Basic Certified 63

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**Pennsylvania**

1. Scott Mahoney - $1.9 mil
2. Bochy Fu - $1.4 mil
3. Maxzine Boston - $779,801

**New Jersey**

1. John James - $324,069
2. Gabriel Frigiola - $192,411
3. Linda Heaney - $189,621

**Pennsylvania**

1. Scott Mahoney - 1,161
2. Maxzine Boston - 628
3. Scott Mahoney - 421
4. Harriet West - 336
5. Jabria Singleton - 306

**New Jersey**

1. John James - 321
2. Carol Gurzo - 248
3. Gail Todd - 200
4. Chuck O’Hara - 161
5. Gabriel Frigiola - 155

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Those who can, do. Those who can do more, become a VITA volunteer!
LAST CALL for those of you who are tax professionals, licensed CPAs, Enrolled Agents, etc. and you are seeking Continuing Education credits for your volunteer service with us this past tax season. Please be sure to fully complete the bottom portion of your Volunteer Agreement (Form 13615) from your Link&Learn account and then email it to me for submission to the IRS. Check out this FAQ Sheet for detailed eligibility requirements.

With many taxpayers still in need of filing for missing stimulus checks, amendments or registering for the new CTC advance payments, we still need your help! In the postseason until October 15, we are operating 4 in-person sites in Philadelphia and one in Vineyard, NJ (until June 30th). Our virtual program will also operate through October 15th.

SIGN UP NOW:

- In-Person Shifts
- Virtual Shifts

WE’RE HIRING!

We are looking to hire an experienced, Advanced certified (or higher) tax preparer to assist our team in the postseason until October 15. The temporary position will be at our Center City tax site location (1425 Arch St - opposite the Municipal Services Building) and will be responsible for advanced tax preparation and Quality Review, as well as various administrative tasks as needed. The hours would be Monday through Friday, 10-4pm. If you are interested, please send your resume to us at contact@cwfphilly.org.