**TAX SEASON STATS**

Wow, what a tax season 2020 turned out to be! Even after shutting down our sites on March 14, then launching Virtual Tax Prep on April 13th and re-opening select Drop-Off sites on June 15th, you, our amazing volunteers, still managed to log 25,275 hours! Incredible! Check out these amazing stats for a breakdown of what you helped CWF achieve this tax season:

**OVERALL STATS**

- **Returns Filed**: 22,094
- **Refunds**: $34.4 million
- **EITC**: $7.5 million

<table>
<thead>
<tr>
<th>Pennsylvania</th>
<th>New Jersey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Returns filed: 18,825</td>
<td>Returns filed: 2,776</td>
</tr>
<tr>
<td>Refunds: $30.8 million</td>
<td>Refunds: $3.1 million</td>
</tr>
<tr>
<td>EITC: $6.8 million</td>
<td>EITC: $593,677</td>
</tr>
</tbody>
</table>

**Virtual Tax Prep**

- Returns filed: 493
- Refunds: $570,605
- EITC: $173,853

Given this past tax season was both the shortest and then the longest (and most surreal!), our volunteers stepped up in a way we’ve never seen before! Not only were you willing to learn a whole new way to do VITA with VTP, but many of you also chose to serve at our in-person tax sites when they opened on June 15. We are truly humbled by the selflessness and commitment you have shown to our clients. Since we’re not able to throw our annual Volunteer Appreciation Party, we are recognizing the top performing volunteers from PA and NJ here, but also sharing this refund report showing everyone’s impact. Additionally, we will be sending out tokens of appreciation to all vols with over 24 hours, so keep an eye out for an email from us.

**2020 Volunteers Engaged**

- Pennsylvania: 960
- New Jersey: 25,275

**Hours Served**

- Pennsylvania: 25,275
- New Jersey: 960

**Avg Refund Amount per Vol**

- Pennsylvania: $57,767
- New Jersey: $12,657

**Avg EITC Refund Amount per Vol**

- Pennsylvania: $6.8 million
- New Jersey: $593,677

**# of Vols who Served in PA**

- Pennsylvania: 453
- New Jersey: 143

**# of Vols who Served in NJ**

- Pennsylvania: 324
- New Jersey: 229

**# of Basic Certified**

- Pennsylvania: 229
- New Jersey: 3,412

**# of Intake Specialists**

- Pennsylvania: 29
- New Jersey: 131

**Pennsylvania**

1. Ryan Galloza - $434,020
2. Bochy Fu - $430,268
3. Debra Brown - $396,697

**New Jersey**

1. Vuyokazi Kakaza - $270,109
2. Bernice Gibe - $192,411
3. Linda Heaney - $125,646

**MOST HOURS SERVED**

<table>
<thead>
<tr>
<th>Pennsylvania</th>
<th>New Jersey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ryan Galloza - 765</td>
<td>Vuyokazi Kakaza - 2726</td>
</tr>
<tr>
<td>Mike Oleksiuk - 433</td>
<td>Carol Gurzo - 236</td>
</tr>
<tr>
<td>Harriet West - 304</td>
<td>Chuck O’Hara - 222</td>
</tr>
<tr>
<td>Yasmeen Kaur - 296</td>
<td>Steve Sorrentino - 182</td>
</tr>
<tr>
<td>Nazmul Islam - 283</td>
<td>Vuyokazi Kakaza - 178</td>
</tr>
</tbody>
</table>

**MOST REFUNDS GENERATED**

<table>
<thead>
<tr>
<th>Pennsylvania</th>
<th>New Jersey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ryan Galloza - $434,020</td>
<td>Vuyokazi Kakaza - $270,109</td>
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In partnership with Community Legal Services and its state-wide affiliates, CWF is conducting an extensive outreach and tax prep campaign to reach the estimated 363,000 PA residents who have not yet received their stimulus payment issued in April. Check out this great news coverage of this initiative by Businesswire and Fox43, and help to spread the word via our social media.

Whether you are done for the year or still plan to volunteer till October 15 with our Virtual Tax Prep program, we still want to hear your Valuable Feedback. The survey is 100% anonymous and only takes a few minutes to complete, so please be candid and provide as much detail as possible. Every opinion counts!

After launching CWF’s Virtual Tax Prep program in partnership with Code for America’s GetYourRefund.org, it has proven to be a wild success! Nationwide, over 1 million taxpayers have visited GetYourRefund.org, with nearly 3,000 going through our website alone! Nationwide, over 10,000 returns have been filed by 50 VITA orgs, and of those, we have filed the 3rd highest number of returns! To participate, volunteers needed to be Advanced certified, possess at least 30 hours of 2020 tax prep experience and willing to learn a whole new platform to do VITA. Check out these stats produced by our amazing VTP volunteers.

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<thead>
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<tbody>
<tr>
<td>2020 Volunteers Engaged</td>
<td>46</td>
</tr>
<tr>
<td>Hours Served</td>
<td>2,101</td>
</tr>
<tr>
<td>Returns filed</td>
<td>493</td>
</tr>
<tr>
<td>Avg Refund Amount</td>
<td>$21,946</td>
</tr>
<tr>
<td>Avg EITC Amount</td>
<td>$6,687</td>
</tr>
</tbody>
</table>

Aug - Oct - Virtual Tax Prep and EIP Outreach
Oct - Virtual Volunteer Roundtable
Nov - Tax Associate Bootcamp
Dec - Tax Associate Bootcamp
HAPPY BIRTHDAY!

5/01 Steve Amelang
5/01 Kenya Bates
5/01 Calvert Briddell
5/01 Lena Smalls, MBA
5/03 Luke Reilly
5/04 Kevin Sweetra
5/05 Nazmul Islam
5/05 Lori-Anne Jackson
5/06 Lisa Curran
5/06 Miaomiao Li
5/07 Julia McGowan
5/09 Melanie Cusmano
5/09 Jenise Rivera
5/10 Patrick Falvey
5/11 Katherine Corson
5/11 Michael Moehlmann
5/12 Adolfo Eleazar
5/12 Dawn Mordecai
5/12 Richard Sutanto
5/12 Harriet West
5/13 Reuben Ratnum
5/14 Selina Coleman
5/14 Kevin Mosley
5/16 Stephen Broder
5/16 Tram Phan
5/17 Anita Li
5/17 Catherine Obrien
5/19 Leigh Hendjes
5/21 Rachel Falkove
5/22 Tanisha Clanton
5/22 Shane Hickey
5/22 Vada Kane
5/22 Vicki Sanders
5/24 Carolyn Ransom
5/24 Vicky Zhang
5/25 Sophia Boyer
5/25 Komeh Lansana
5/26 Michael Semcheski
5/27 Alicia Atkinson
5/27 Olivia Barrett
5/29 Vi Yee
5/30 Mulianawati Andokho
5/31 Eric Todd
6/01 Vanessa Spence
6/02 Audrey Youn
6/03 Sherly Daceus
6/03 Roslyn Henley
6/03 Bj Marlowe
6/05 Macky Barry
6/06 Lisa Laffend
6/07 Matthew Pennell
6/08 Michael Gutierrez
6/08 Ashly Roa
6/08 Ya Wang
6/08 Matthew Whitehorn
6/09 Simone Evanson
6/10 Aaron Kaufman
6/11 Muhammad Abdullah
6/11 Taryn Vanaskie
6/12 David Brown
6/12 Betty Henderson
6/12 Hang Tran
6/13 Margaret Barnes
6/16 Winnie Ma
6/16 Colin Sheehan
6/20 Odessa Bradford Jackson
6/20 Minh Le Kim
6/20 Sean Michaud
6/20 Kyle Walker
6/21 Justin Caniz
6/22 Nicole Butler-Guido
6/23 Nina Gray
6/24 Richard Kunis
6/24 Andy Lau
6/24 Alina Okusheva
6/25 Jill Barton
6/26 Alisa Garnek
6/26 Aubrey Powell
6/26 Sheryl Tran
6/27 Donna Maragh
6/28 Melvie Hall-Bellinger
6/28 Alicia Johnson
6/28 Angela Johnson
6/28 Yolanda Mack
7/01 Chunying Mai
7/02 Caroline Bojarski
7/02 Rosemarie Dvorak
7/03 Cynthia Harmon
7/03 Johnathan Sargent
7/04 Brett Besaw
7/05 Mersadies Bonilla
7/05 Ka Lee
7/05 Amanda Mussington
7/06 Regina Beck
7/07 Virginia Priem
7/08 Angela Marcucci
7/08 Ryan McDonald
7/09 Yajiang He
7/09 Ellwood Jones
7/09 Ellwood Jones Jr
7/09 Zachary Lowell
7/10 Carol Gurzo
7/10 Christine Holland
7/10 Kasey McManis
7/10 Charlene Minatee
7/11 Vatsal Dave
7/11 Nicolas DeJohn
7/11 Nathaniel Dixon
7/12 Richard Diaz
7/12 Eliz Oneill
7/13 Bernice Gibe
7/13 Giancarlo Parisi
7/13 Rebecca Rock
7/14 Francis McDonnell
7/15 Akua Amos-Abanyie
7/16 Sukhdeep Gill
7/16 Blake Logan
7/16 Jill Redmond
7/17 James Anderson
7/17 Joan Costello
7/17 Meshalandwa Daniels
7/18 Alison Koellner
7/18 Valerie Livingston
7/19 Ping Lee
7/19 Michael Oleksiuk
7/19 Jean Young
7/21 Jerry Koleh
7/21 Onyeka Ugochukwu
7/22 Kaitlin Hackett
7/22 Carrie Yon
7/23 Joseph Glace
7/24 Mitzie Brown
7/24 Michelle Morales
7/24 Anna Turner
7/25 Christian Baji
7/25 Laurance Last
7/26 Peter Terreri
7/27 Darlene Foreman
7/27 Syed Kazmi
7/27 Elizabeth Rosenblatt
7/28 Nicholas Sansone
7/28 Icee Etheridge
7/28 Nicole Hendrix
7/28 Rachel Sanfo
7/30 Leona Avery