After closing our tax sites on March 14, CWF joined a nationwide virtual VITA pilot program lead by Code for America to provide online VITA services to eligible taxpayers. CfA’s virtual VITA platform made it easy enough for even non tech savvy taxpayers to complete the intake process with just their cell phone. Without knowing how long our tax sites would be closed, we jumped right in and have since been busy as bees testing the system, training volunteers and learning how to effectively interface with taxpayers. As of May 1, with the help of our amazing volunteers, we have filed over 90 returns with plenty more in the queue! Interested in joining Virtual Tax Prep? Are you Advanced certified with over 50 hours of tax prep experience? We’re conducting trainings every Tuesday in May, you can REGISTER ON VHUB.

This month, we would like to recognize all the courageous volunteers who have served in our Virtual Tax Prep program so far. They have not only agreed to learn a whole new way of doing VITA, but have elected to endure the chaos as we work out the quirks and improve the process for our clients. So far, they have collectively logged over 400 hours in just 3 weeks. It is through their selfless efforts our VTP has been such a success. Please join us to say “THANK YOU VTP TEAM!”

Not pictured: Dane Earl, Scott Mahoney.
Help us spread the word about our Virtual Tax Prep option for taxpayers we were unable to serve at our sites, and new taxpayers who are eligible for VITA. The process is easy enough for most people. Share this tutorial we’ve put together to help guide taxpayers through the intake process, and click a social media icon below to share VTP to your friends and followers. Thanks!

Whether you are done for the year or still plan to volunteer either with our Virtual Tax Prep program or when our sites reopen, we still need your Valuable Feedback. Our volunteers are the driving force behind all that we do, so getting your feedback will enable us to improve the VITA volunteer experience, address any concerns you may have and delight in the wonderful memories you share with us. The survey is 100% anonymous so please be candid and provide as much detail as possible. Every opinion counts!

May 15 - Last day to submit 13615 for CE Credit
June 1 - Tentative reopen date for select Drop-Off sites
July 15 - Last day of 2020 tax filing season
Oct 15 - Last day to file extension