Welcome to The CWFI VITAmix! This newsletter is our platform for sharing volunteering news, tax tips and updates, a forum to acknowledge our amazing volunteers, and a way to keep in touch with everyone who is a part of CWFI’s VITA community.

Holy cow, folks, its already almost VITA training season, can you believe it? For those of you who want to get a jump on your VITA training, our preseason VITA Bootcamp runs through November and into December to give you the opportunity to learn the material and software in more depth than our regular January trainings. The VITA Bootcamp is designed for volunteers and interns interested in getting certified at the Advanced level so that they can serve as Quality Reviewers at specific site tax hours. Each Bootcamp training option is 16 hours and either held over 2 days (8 hours per day) or over 4 evenings (4 hours per day). You can sign up below or via our website, www.cwfi.org.

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<th>PRESEASON TRAININGS (PA)</th>
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<td><strong>Option #1</strong> (Day)</td>
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<td><strong>Option #2</strong> (Ev)</td>
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<td><strong>Option #3</strong> (Day)</td>
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<th>REGULAR SEASON TRAININGS (PA)</th>
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<tr>
<th>CAN’T MAKE THESE DATES? LET US KNOW WHAT SATURDAYS WORK FOR YOU, AND WE’LL DO OUR BEST TO SCHEDULE ANOTHER TRAINING</th>
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**VITA Volunteers Fight to Break the Cycle of Generational Poverty**

Last year, a report was published about research that found it would take the average Black family 228 years to amass the amount of wealth enjoyed by the average White family today. As mind-boggling as this statistic is, new evidence documenting actual wealth disparities between Black and Latino families and their White counterparts forces us to consider this multi-century wait as a best-case scenario. Last month, Prosperity Now (formally CFED) published The Road to Zero Wealth, that shows not only that the racial wealth divide will never close if the trends of the past 30 years continue, but also that the continued growth in racial wealth inequality will hollow out the American middle class. In other words, the wealth owned by households of color has been declining, while the median White household wealth has risen by 14% over the same period (from $102,200 to $116,800). To read the report for more details and sources, click here.

**Mark Your Calendar**

- **October 31** - Deadline to apply to for Site Management Team position
- **November 2** - CWFI 2nd Annual Fundraiser
- **November** - VITA Bootcamp (7 sessions) - See website for schedule
- **January 26, 2018** - EITC Awareness Day - Check our website for more info
- **March 3, 2018** - Free Tax Prep & Resource Fair @ the Free Library (9am-3pm)
- **April 26, 2018** - Volunteer Appreciation Party!!

**The CWFI VITAmix**

A Volunteer Newsletter from the Campaign for Working Families, Inc. “Those who can, do. Those who can do more, become a VITA volunteer.”

**VITA Training 2017**

**The Campaign for Working Families, Inc.**

**Second Annual Counting on You Fundraising Event**

**On November 2, 2017, CWFI will hold its 2nd annual fundraiser to celebrate our success and honor those who continue to support our work. We could not do this work without a deep commitment from our supporters. Click here for more info.**
Words of Appreciation – Outstanding Volunteers for 2017

“**Chuck O’Hara** has been an integral part of the Cape May County tax sites. He has taken on many different roles and helps to ensure that the site runs smoothly and efficiently.”
- Eric Todd, Site Manager @ Christ Gospel Church

“**Jim McCaughey** has been a part of the VITA program for decades. Jim's knowledge and experience is an invaluable resource for the tax team. We greatly appreciate Jim's commitment and dedication to the VITA program and CWFI.”
- Eric Todd, Site Manager @ Howard Stainton Senior Center
“Dea. Sharon Jones was our consistent tax preparer. Even when her health was not its best, she pressed her way and assisted the clients. She displayed patience with our most irritable clients; and thorough in her preparation of the tax returns. Her quality reviews were a not a "Quality Plus" - entries correct and tax law properly executed. She demonstrated compassion towards clients who experienced life trauma offering words of sympathy and comfort. Her presence was always welcome and frequent - coming on days she was not scheduled.”

- Dior Stewart, Site Manager @ Ebenezer Pentecostal Church
The CWFI VITAmix
A Volunteer Newsletter from the Campaign for Working Families, Inc.
“Those who can, do. Those who can do more, become a VITA volunteer!”

Welcome to the CWFI VITAmix! This newsletter is our platform for sharing volunteering news, tax tips and updates, a forum to acknowledge our amazing volunteers, and a way to keep in touch with everyone who is a part of CWFI’s VITA community.

Mobile Tax Team
While we will be operating over 35 tax sites this year across the regions, not everyone is able to make it to a site. Therefore, our Mobile Tax Team performs a vital function by going into communities and neighborhoods to meet people where they are. If you are interested in joining our Mobile Tax Team, you can sign up here or email Jonathan at jbarnes@cwfphil.org.

TAX REFORM 2017?
For most of us, its been a little nerve-wracking to witness the political circus that is happening in Washington surrounding the Administration’s tax reform bill. In regards to its affect on VITA and the upcoming tax season, we are watching it closely and will keep you all informed of any impact it will have on the 2018 tax filing season. Feel free to email us with any Qs.

NEW SITES FOR 2018
In addition to VITA, we also offer resource building services through our Resource Builder Program, where the focus is on securing financial stability resources for our customers by linking them to public benefits, high-quality financial products and savings opportunities. Click here to learn more about how you can take part this year as a Resource Builder at one of our PA or NJ sites.

NEW SITES FOR 2018
- In addition to many (but not all) of the sites as last year, CWFI is operating VITA tax sites at the following new locations:
  - Center City SuperSite (1435 Walnut St)
  - Northeast SuperSite (2117 Cottman Ave)
  - West Philly (1719 N 52nd St)

HELP WANTED
Counting On You
2ND ANNUAL FUNDRAISER
A big thank you to all our supporters who made our 2nd annual fundraiser such a success!

Don’t FORGET!
Once you certify on link and learn (either after attending our training or on your own), be sure to email your Volunteer Agreement to taxvolunteer@cwfphil.org. We must have this document prior to you attending a volunteer shift at any of our VITA tax sites.

Be prepared for our VITA trainings and be sure to complete these prerequisites so you are ready to go:
- Create/update link and learn account
- Create/update TaxSlayer account. Password is TRAIN Slayer

Are You READY?
January - VITA Trainings @ Temple U - Register on VolunteerHub
January - VITA Trainings in Jersey - Register on VolunteerHub
January 22, 2018 - All major tax sites open in PA
January 26, 2018 - EITC Kickoff Day - Check our website for more info
March 3, 2018 - Free Tax Prep & Resource Fair (9a-3p)
  - Free Library of Philadelphia - Check our website for more info
Words of Appreciation – Outstanding Volunteers for 2017

“Kimberly Tran is a first year volunteer who from day one took on her volunteer role with such enthusiasm and a drive to learn everything she possibly could to help all who say in her chair. She would brighten the room with her smile and encourage others to do better.”
- Mitzie Brown & Michael Svetly, Site Managers @ Northeast SuperSite

“Mike Oleksiuk is a very hard working volunteer who has grown with reach year that he has been with us. Tackling some of our hardest clients with a zest and zeal unmatched by any other. “
- Mitzie Brown & Michael Svetly, Site Managers @ Northeast SuperSite
Words of Appreciation – Outstanding Volunteers for 2017

“Lisa Curran is an outstanding volunteer that showed up every Saturday to the Margo Davidson site with such a positive attitude. Lisa is one of those volunteers that opens and closes a site, without a fuss! Lisa even got one of her good friends Bonnie to sign up to be a greeter, who was also outstanding. Lisa is a very patient volunteer and is always eager to help some of the many seniors that come to this site. While this may be the first year Lisa is nominated, she has been remarkable for all of her time she's been with the Campaign and I am more than happy to nominate her as an outstanding volunteer this year.

- Desmond Hudson, Site Manager @ Margo Davidson

“Mike Couch joined the CWFI team for the first time this year and did a great job helping with the LCSC tax site. With Mike's help we were able to open the tax site an extra day and provide our service to more members of the community.”

- Eric Todd, Site Manager @ Lower Cape Senior Center
The CWFI VITAmix

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SHIFTS ARE UP!
Most of our PA tax sites open on January 22nd, and our NJ sites open on January 29th. You can now sign up for shifts at your favorite tax site. Go to www.cwftpenn.org/volunteer and click on the map to narrow down your search.

TRAINING
Trainings are happening now in Montco, Philly and southern New Jersey. If you have not certified yet, sign up on our portal to reserve your spot. Space is filling up fast!! Click below to find a training nearest you.

IMPORTANT NOTICE
Volunteer Hub
Please note that this year, volunteer shifts will be displayed differently than in the past. Specifically, each shift will be categorized by volunteer role: Greeter, Basic Tax Preparer, Advanced Tax Preparer and Quality Reviewer. This means that you will only see the shifts you are certified for, which should help reduce the clutter. Which means, if we do not have the latest version of your Volunteer Agreement from Link & Learn, you will not be able to sign up for shifts. Plus, you will also notice that in order to narrow down your search for your favorite tax site, you must find it using the map on our website: https://cwftpenn.org/volunteer. This will be the easiest and quickest way to sign up for shifts. Please let us know if you encounter any issues or have suggestions to improve the process. Thanks!

YOU'RE INVITED...
EITC Day Resolution at City Hall - On Jan 25 at 10:30am, Councilman and CWFI Board Member, Allan Domb, is introducing a EITC Day Resolution at City Hall to kickoff the tax season and drum up awareness around the importance and impact of EITC and VITA on our region. Please consider joining us in the City Hall chambers to support Councilman Domb, EITC and CWFI. Click here to RSVP by 1/23.

New Sites for 2018
In addition to many (but not all) of the sites as last year, CWFI is operating VITA tax sites at the following new locations:

- Center City SuperSite - 1435 Walnut St, Phila
- Northeast SuperSite - 2111 Cottman Ave, Phila
- Parkside Assoc - 1719 N 52nd St, Phila
- CADDOM - 113 E Main St, Norristown
- Willow Grove CDC - 210 Cedar Ave, WG
- Family Services - 3125 Ridge Pike, Eagleville
- Family Services - 1576 E High St, Pottstown
- Temple Ambler - 580 Meetinghouse Rd, Ambler
- Atlantic City Free Library - 1 North Tennessee Ave, Atlantic City
- AtlanticCare - 2500 English Creek Ave, Egg Harbor

Mobile Tax Team
While we will be operating 44 tax sites this year across the region, not every eligible taxpayer is able to make it to one of our sites.

Therefore, our Mobile Tax Team performs a vital function by going into communities and neighborhoods to meet people where they are. Please consider joining our Mobile Tax Team and sign up here or email Jonathan at jbarnes@cwftpenn.org to learn more.

IRS UPDATE
Like last year, the IRS will again not process tax returns involving EITC and ACTC until February 15th. This action is driven by the Protecting Americans from Tax Hikes Act of 2015 (PATH Act) as a measure to curb fraudulent tax credit claims. In regards to the recently passed tax (de)form bill, it will not have any major impact on VITA this year.

Once you certify on Link & Learn (either after attending our training or on your own), be sure to email your Volunteer Agreement to taxvolunteer@cwftpenn.org. We must have this document prior to you attending a volunteer shift at any of our VITA tax sites.

- January 22, 2018 - Most PA tax sites open
- January 25, 2018 - EITC Day Resolution @ City Hall—Join us!
- January 29, 2018 - Most NJ tax sites open
- March 3, 2018 - Free Tax Prep & Resource Fair (9a-3p)
- Free Library of Philadelphia - Check our website for more info
Words of Appreciation – Outstanding Volunteers for 2017

“Hunter Rendleman is a student volunteer have been with us here at CADCOM for the past 3 years, and have shown great pride and leadership in providing a great service to the community.”
- Deborah Soto-Vega, Site Manager @ CADCOM

“Christie Chen also has been with us here at CADCOM for the past 3 years and has proven herself to be a great leader to fellow students as well as providing a great service to the community.”
- Deborah Soto-Vega, Site Manager @ CADCOM
Welcome to The CWFI VITAmix! This newsletter is our platform for sharing volunteering news, tax tips and updates; a forum to acknowledge our amazing volunteers; and a medium to keep in touch with everyone who is a part of CWFI’s VITA community.

Each month of the tax season, CWFI likes to recognize volunteers who step up and go above-and-beyond the call of duty. While we are truly appreciative of all our volunteers, we believe that by highlighting a caliber of volunteerism we are able to recognize all of you that selflessly donate your time and effort to your communities and our mission. This month, we’d like to acknowledge the following 2 individuals: Ms. Kim Tran for the Northeast and Peter Kobak for CareerLink. See pg 2 for more.

TAX SITE STATS!!

The following are filing highlights for our Philadelphia, Montco and Southern NJ sites:

Philadelphia:
- Total refunds: $4,3 million
- Total EITC: $1.9 million
- Average refund: $2,119

Montco:
- Total refunds: $664,738
- Total EITC: $274,172
- Average refund: $2,022

New Jersey:
- Total refunds: $414,094
- Total EITC: $143,893
- Average Refund: $1,559

Highest Production:
1. Northeast SuperSite
2. Center City SuperSite
3. North Central

Highest Production:
1. VINeland
2. Lower Cape
3. Rutgers

Financial Wellness Day

Calling all Advanced certified volunteers, we need your help at our 3rd annual Financial Wellness Day at the Free Library of Philadelphia on March 3, 2018. This year, we’ll be joined by a host of organizations offering quality financial services to our customers. Breakfast and lunch provided. Join us for a fun-filled and rewarding day! Sign up here.

FILE YOUR OWN TAXES!

CWFI offers two free tax prep tools that we encourage all our interns, volunteers and staff to utilize:

[Under $33,000] [Under $66,000]

[CWFI Philly] www.cwffiladelphia.org

February 2018

Mobile Tax Team

We need Advanced vols to join our Mobile Tax Team to prepare taxes this March at partner orgs in Philly and NJ. Click here to sign up.

March 15, 2017 - VITA Awareness Day
March 26, 2017 - Sixers v Nuggets & High-Five Tunnel
April 17, 2017 - Last day of Tax Season
April 26, 2017 - Volunteer Appreciation Party

[CLARIFI United Way] www.cwffiladelphia.org

February 2018

Bridget Devlin - 2/1
Marceline Brown - 2/2
Yuchong Zheng - 2/2
William Grosso - 2/3
Mai Lin Zhao - 2/3
LaSheyana Alexander - 2/4
Najia Simbala - 2/4
Stacey Butterfield - 2/5
Elizabeth Robinson - 2/6
N Randolph Furby - 2/7
Diane Parker - 2/7
Anna Khutari - 2/8
Theresa Morris - 2/9
Alka Pillai - 2/9
Zakreja Washington - 2/9
Fitzroy Campbell Jr - 2/10
Brandon Jones - 2/10
Joseph Clare - 2/11
Samantha Parker - 2/11
Tiffany Williams - 2/11
John La - 2/12
Yuli Luo - 2/12
Denica Pitts - 2/13
Mary Bearden - 2/14
Luis Giron Perera - 2/14
Lisa Rodriguez - 2/14
Jeff Stuffer - 2/14
Koree Olsheather - 2/15
Ekowot Phileon - 2/15
Korina Torres - 2/15

Kim Tran - “Kimberly is a first year volunteer and has been a delightful addition to the Northeast SuperSite,” writes Site Manager, Mike Svetly. “From day one she jumped right in and soon began to teach other new volunteers. She has a bright smile and we appreciate her.” Thanks Ms Kim!

Peter Kobak - Site Manager Ms. Lena writes, “We chose Pete because the second he steps into the site, it’s ‘What do you need me to do?’ Pete is pleasant, thorough and always ensures his customers understand the entire tax prep process before they leave his sight.” Thanks Pete for your 4 years of service and dedication to CWFI and the CLNW team!
Words of Appreciation – Outstanding Volunteers for 2017

“**Chris Mouzakitis** volunteered every Saturday. He is an Advanced Preparer. He learned quickly how to do Quality Review. When our Site was busy he stayed later. Chris is a people-person with a great personality. He learned how to do challenging returns.”

- *Rev Phyllis Harris, Site Manager @ Mt Pisgah AME Church*

“For the same reasons that I nominated **Bei Zhang** for volunteer of the month, I'd like to nominate her as an outstanding volunteer: Bei is new to the Rutgers site this year, and is a bit of an outlier as she's one of our few non-law student volunteers. Despite this, she has fit in wonderfully. Her dedication is unparalleled. She is at every session and is always one of the first in the door with a smile on her face chomping at the bit to get started. When she encounters a return that has a challenge she has not dealt with before, she is never content to have one of the site leaders handle it for her - she is always sure to observe and ask questions so she can handle it the next time. On slow days she is always looking for something else to help with, or reviewing her materials - she really is dedication incarnate.”

- *Blair Gerold, Site Manager @ Rutgers*
Words of Appreciation – Outstanding Volunteers for 2017

“Kirk Nelson is a first-year advance volunteer at District 1199C’s VITA Tax Site and an exceptional team player. Kirk was the first to arrive at every shift and ready to jump in where needed the most. He always found a way to get the job done- and done well!”

- Antoinette Johnson El, Site Manager @ District 1199C

“Alexis Romano is thoughtful and compassionate when it comes to District 1199C’s retirees and customers. Alexis goes above and beyond to ensure they get the help and service they need. Her dedication and phenomenal customer service skills are awe-inspiring!”

- Antoinette Johnson El, Site Manager @ District 1199C
The CWFI VITAmix

A Volunteer Newsletter from the Campaign for Working Families, Inc.

"Those who can, do. Those who can do more, become a VITA volunteer!"

The CWFI VITAmix is our platform for sharing volunteering news, tax tips and updates; a forum to acknowledge our amazing volunteers; and a medium to keep in touch with everyone who is a part of CWFI’s VITA community.

Join us on April 26th at the Philadelphia Boys Choir & Chorale from 5-8pm for our annual Volunteer Appreciation Party. It will be a fun night full of camaraderie, commemoration, prizes and delicious food! RSVP here.

Save the Date

TAX SITE STATS!!

The following are filing statistics from our Philadelphia and Southern New Jersey tax sites:

**Philadelphia**
- Total refunds: 12.9 million
- Total EFIC: $5.5 million
- Average Refund: $2,042
- HIGHEST EFIC (N/A)
- HACE (59%)
- United Communities (53%)
- Achieveability (52%)

**New Jersey**
- Total refunds: $1.8 million
- Total EFIC: $1.22 million
- Average Refund: $1.150
- HIGHEST EFIC (N/A)
- Cathedral (46%)
- Rutgers (40%)
- Atlantic Free Lib (32%)

**Montco**
- Total refunds: 2.5 million
- Total EFIC: $971,526.62
- Average Refund: $1,762

CONGRATULATIONS!! The following volunteers have put in at least 50 hours of volunteer time this season and were winners of our 76ers v Nuggets ticket raffle drawing:

1. Jee Haun
2. James McCaughey
3. Carol Guroo
4. Michael Gathers-LeMoir
5. Berwick Silva
6. Kevin Nguyen
7. Bei Zhang
8. Luis Lopez
9. Cho Chung
10. Michael Oleksiu
11. Joseph Cooney
12. Chen Ni
13. Jenny Chung
14. Femi Ransfield
15. Debra Brown

Mobile Tax Sites - We are operating 13 Mobile Tax Sites across Philly and Camden. Also, we are once again teaming up with Independence Blue Cross to offer VITA tax prep services out of their amazing 18x Freedom Truck. Click here for location info and sign up.

VITA APPRECIATION DAY (Mar 15)
When you volunteer with CWFI’s VITA program, you become part of a powerful legacy of community improvement, engagement and financial empowerment. As a gesture of our appreciation of you, we are distributing goodie bags to each site. If your site has not received its goodie bags yet, you will soon! Thank you!!

March 15 - VITA Appreciation Day & 76ers Raffle Drawing
March 26 - 76ers vs Nuggets w/high-five tunnel
April 17 - Last day of Tax Season!
April 26 - Volunteer Appreciation Party - check here to RSVP

COMING UP

3/1 - Tyrone Bell
3/3 - Jack Byers
3/8 - Genevieve Bouey
3/9 - Giovanni Huang
3/10 - Felicia Parkerson
3/14 - Mary Kathleen Allison
3/15 - Antoinette Johnson El
3/21 - Rui Wan
3/25 - Shu Wei Cheng
3/26 - Cho Chung
3/27 - Jason Gherar
3/28 - Jenny Chiu
3/29 - Brian Corish
3/30 - Elizabeth Wang
3/31 - Zanobia Jackson
3/31 - Elizabeth Clouse
3/31 - Helen Heaver
3/31 - Amin Russell McEicker
3/31 - Shawn Johnson
3/31 - Jerardine Gestado
3/31 - Kenya Herring
3/3 - Samantha Hudson
3/31 - Kevin Drayton
3/31 - Susan Grossinger
3/31 - Cheryl Swint
3/31 - Edward Davis
3/31 - Michele Slayton
3/31 - Geralda Sintr
3/31 - Jenny Chung
3/31 - Tatiana Alborran
3/31 - Celeste Hernandez
3/31 - Hyesun Cho
3/31 - Essay Campbell
3/31 - Tawan Hopkin
3/31 - Olivia Sigersky
3/31 - Sophie Halle
3/31 - Gwendolyn Burnett
3/31 - Alyssa Crawford
3/31 - Kenya Herring

Celebrity in the House!

On February 27, CWFI’s CEO, Mary Arthur, was on CBS3 Eyewitness News This Morning talking about CWFI and the impact our volunteers have each tax season in the region. And, on each Sunday at 8am until the end of tax season, Mary will be on Senator Hughes’ radio show on 100.3 WRNB. Listen in and share on social media!

**SPREAD THE WORD**

CWFI offers two free tax prep tools that we encourage all our interns, volunteers, staff and friends to utilize. Its super easy to use!

**myfree**

[Under $33,000] [Under $66,000]

CE Credits - Are you a CPA or Certified Financial Planner? Are you seeking Continuing Education credit for your time as a VITA volunteer? Check out this IRS Fact Sheet for more info and be sure to send us your completed Volunteer Agreement form as soon as you satisfy the requirements.
“This is Michelle Fagan’s first year preparing taxes. She was eager to learn. As she started to take on clients she was a little nervous because she didn’t want to mess no ones money up. As she started to get the hang of doing taxes, Michelle made the clients laugh even when they thought that that they were going to owe taxes. She put a smile on the faces of clients owing thousands of dollars by telling them some jokes or stories. Michelle has the personality that can change anyone’s bad days into good. I was blessed to have her on my team.”

- Yolanda Mack, Site Manager @ ACHIEVEability
The CWFI VITAmix Newsletter from the Campaign for Working Families, Inc.

"Those who can, do. Those who can do more, become a VITA volunteer!"

**IT'S PARTY TIME!!** You are cordially invited to join us on April 26th, 2018 at the Philadelphia Boys Choir & Chorale for our annual Volunteer Appreciation Party to be held from 5 – 8pm. It will be a fun night full of camaraderie, awards, quizzo and delicious food! Please RSVP by clicking invite below.

**TAX SITE STATS!!**
The following are filing statistics from our Pennsylvania and Southern New Jersey tax sites:

**Philadelphia**
- Total refunds: $19.9 million
- Total EITC: $7.9 million
- Average Refund: $1,554
- Highest EITC (%):
  - 1) HACE (50%)
  - 2) United Communities (45%)
  - 3) Achieveability (42%)

**New Jersey**
- Total refunds: $2.7 million
- Total EITC: $1.1 million
- Average Refund: $568
- Highest EITC (%):
  - 1) Rutgers (40%)
  - 2) Cathedral (39%)
  - 3) Voorhees (28%)

**Montco/Delco**
- HACE (%): Cathcom (28%), Indian Valley (28%), State Rep MD (27%)

**THERE'S STILL TIME! CWFI's SEPTA Selfie Contest** is still going! First 5 volunteers who take a selfie with our SEPTA ads win free movies tickets! Congrats NCFC superstar Joe Clooney for snapping the first pic! **FREE MOVIE TICKETS LEFT.** Winners will be announced on April 26 at Volunteer Appreciation Party. Text your selfie to 267-847-2238.

Please take a moment to tell us about your volunteer experience so that we can continue to improve our VITA program! Every opinion matters.

**CE CREDITS** - Are you a CPA or Certified Financial Planner? Are you seeking Continuing Education credit for your time as a VITA volunteer? Check out this IRS Fact Sheet for more info and be sure to send us your completed and signed Volunteer Agreement by 4/30.

**VOLUNTEER FEEDBACK** – April 2018

**Volunteer Appreciation Party**

**Volunteer of the Month**

**Volunteer Recognition**

**Post-Season Volunteer & Internship Opportunities** - Still want to make a difference in your community? Want to hone your skills so you're ready for next season? Even though the tax season officially ended on April 17th, CWFI still operates 2 tax sites May thru September for late filers, amendments and prior years. Click here or email us for more info, ibarner@cwffl.org.

April 17: Last day of Tax Season!
April 18 - 21st: Extended hours for CC, NE, NCFC and Ebenezer supersites.
April 26: Volunteer Appreciation Party, 5-8pm.RSVP here.
May - Sept: North Central Financial Center & Ebenezer Church tax sites will operate on a reduced schedule. Check our website for days and hours of operation or SIGN UP NOW!
Words of Appreciation – Outstanding Volunteers for 2017

“Elizabeth Cloues has been a faithful returning volunteer for several years. She is dependable and reliable, and will jump in and help in all areas.”

- Diana Seidle-Wiley, Site Manager @ Dixon House

“Taryn Vanaskie was new to us this year, and she was willing to learn and help in all areas.”

- Diana Seidle-Wiley, Site Manager @ Dixon House
Volunteers of the Month

February
Kim Tran
Peter Kobak
Mike Oleksiuk

March
Bei Zhang

April
Tyrelle Butler
Anali Perez
“Dea. Patricia Stokes was a reliable committed volunteer assisting in our breakdown area - preparing clients final documents for departure. When that area slowed down, she immediately transitioned to assist at the greeter's station. Her expertise in this area allowed her to train new recruits as well as serve incoming clients. She was dedicated in a most unique manner - coming in between her working hours. For example, she goes to her job and once that tour ends she rushes back to the site until time to return to work; then when that tour ends for the day, she returns to the site and remains until closing. She is hospitable in that she took elderly clients who were on canes to their homes as well as other volunteers. Additionally, she ensured that there was lunch for volunteers during their double shifts. The site could have functioned as efficient without Dea. Stokes.”

- Dior Stewart, Site Manager @ Ebenezer Pentecostal Church